



DISPA



Meeting of Directors of Institutes and Schools of Public Administration in Heart of Prague



Digitalization of Public Administration in Context of Training Officials

- 20th– 21st October 2022 in Prague
- unique premises of Clam-Gallas Palace
- 50 foreign participants from 25 countries including **Christiane Keutgens** (EUSA) and **Marco Ongaro** (EIPA), guests of honour **Marian O’Sullivan** and **Marios Michaelides**
- central topic „Digitalization of Public Administration in Context of Training of Officials“
- plenary session and parallel workshops
- opening words by **Anna Doležalová** (Director of Institute for Public Administration Prague) and **David Sláma** (Deputy Minister of Interior for Public Administration and eGovernment Section) and **Tomáš Veselý**, Deputy Director of Prague City Hall for Territory Decision Making Section



DISPA Day 1

State of Digitalization in the Czech Republic

Tomáš Šedivec, Head of Public Administration Information Systems Architecture, Department of the eGovernment Chief Architect, Ministry of Interior



- National eGovernment Architecture – summary of all knowledge on Czech eGovernment
- Currently contains description and rules for centrally shared eGovernment services such as Basic Registers, National Identity Authority or Central Service Point
- For the future must contain also local shared services for complex architecture of eGovernment

DISPA Day 1

Civil Service in Public Administration

Michal Czudek, head of international cooperation in civil service, Ministry of Interior



- 2014 – adoption of Civil Service Act
- decentralization of training
- possible prospective centralization of training
- training in cross-cutting topics (Code of Administrative Procedure, Communication, Civil Code etc.)
- digitalization, sharing of training

DISPA Day 1

Digitalization and Training from Regional Authority's Perspective

Tomáš Kotyza, director Moravian-Silesian Regional Authority



- digitally shared services (e-shop, e-newsletter, e-learning)
- service portal - 90% of services can be provided also online
- automation of processes – robot Karel (sorting of received post, administration of grants, generating of letters and invoices) development strategy of training of employees – external and internal lecturers, e-learning, m-learning, involvement of employees

DISPA Day 1

Digitalization and Virtual Reality in Secondary Education

Radko Sáblík, director of Smíchov Secondary Industrial School and College

Michael Kalista, Smíchov Secondary Industrial School and College



- Heading of school created by students and graduates
- Need for lifelong learning and all generations must be trained systematically
- Technologies must serve to people
- Data must circulate, not citizens
- Creativity, adaptability, new types of work
- ability to change job
- VR showcase

DISPA Day 1 - Workshop 1

Digitalization of Training and Related Sociological Aspects

introductory speech: Petr Lupač, Faculty of Arts, Charles University

presenter: Roman Hruběš, Institute for Public Administration Prague



- What level of digitalization is beneficial?
- How to approach to people with different social background in this aspect?
- What digital skills are important?
- How to teach them?

DISPA Day 1 - Workshop 2

Sharing Training Programmes

introductory speech: Jaroslav Vobr, Filip Janský, Training Department Institute for Public Administration Prague

presenter: Lukáš Jirsa, Institute for Public Administration Prague



- presentation of projects and training courses that Institute deals with
- project „Communication with People at Risk of Social Exclusion“ and running module „Communication of Authorities with Senior Population“
- suitable to be shared within European cooperation

DISPA Day 1 - Workshop 3

Skills of Officials and Readiness of Authorities towards Digitalization

*Introductory speech: **Tomáš Šedivec**, Head of Public Administration Information Systems Architecture, Main Architect of eGovernment Department, Ministry of Interior*

*presenter: **Zdeňka Šilhová**, Institute for Public Administration Prague*



- Need to train also senior officials and management of authorities for successful implementation of digitalization, intention to build competence centres as help at digitalization
- Testing digital competences already at admission procedure is suitable
- Complete system of further update and continuous training
- Utilization of Virtual reality with artificial intelligence





DISPA Day 2

Summary of workshops

- Digitalization of Training and Related Sociological Aspects
- Sharing Training Programmes
- Skills of Officials and Readiness of Authorities towards Digitalization

Leaving No One Behind:

From Digital Literacy to Promotion of Citizenship and Participation

Sofia Crisóstomo, National Institute of Administration, Portugal



- active civil participation and related digitalization
- Strategic Capacity Building Plan for the Public Administration
- knowledge and training to leave no public worker and no citizens behind
- citizenship and legal rights & participation

Self-paced Courses

Dejan Miletić, National Academy of Public Administration



- series of interactive training courses
- andragogic cycle
- professional development of public administration employees
- F2F learning, Online training, Blended learning

Digital Skills Policy

Israel Pastor, Instituto Nacional de Administración Pública



- national policy of digital skills including competence framework of digital skills and competence framework of teleworking of public administration employees
- Digital literacy, information and data; communication and collaboration; Creation of digital content; Security; Problem solving; Digital transformation and innovation
- Skills for teleworking – competence framework, training methodology, certification

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Farewell - Many Years of Experience within DISPA Network

Marios Michaelides, Former Director, Cyprus Academy of Public Administration, Cyprus



Marian O'Sullivan, Former Director, Institute of Public Administration, Ireland



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News at European School of Administration

Christiane Keutgens, Acting Head, European School of Administration



- Workshop on hybrid learning
- The Resilient Mind – blended learning path
- Objectives and Flexible format
- The Digital Leaders Circle – learning journey for top leaders of EU institutions
- Cybersecurity

European Reciprocal Training Programme

Lukáš Jirsa, Institute for Public Administration Prague



- study tours for public administration representatives from European countries
- 3 or 4 days study visit
- specifics of individual meetings with representatives of authorities
- ERT programme – form Bilateral/ Multilateral
- lectures, counterpart visits, free time

DISPA Day 2

Invitation for Next DISPA Meeting

Marian Förde, Swedish Council for Higher Education, Sweden



- Venue: Stockholm
- Date: 11th – 12th May 2023

DISPA Day 2



DISPA Day 2

Closing Word

Anna Doležalová, director, Institute for Public Administration Prague



DISPA draft programme

Topic: Digitalization of Public Administration in Context of Training of Officials

Dates: 20. – 21. 10.2022

Venue: Prague

Thursday 20th October

Clam-Gallas palace, Husova 158/20, Prague 1

9:00 – 9:30 Registration and welcome coffee

9:30 – 10:00 Opening words

9:30 – 9:40 Anna Doležalová

Director, Institute for Public Administration Prague

9:40 -9:50 David Sláma

Deputy Minister of Public Administration and eGovernment Section, Ministry of Interior

9:50 – 10:00 Tomáš Veselý

Deputy Director of Prague City Hall for Territory Decision Making Section

10:00 – 10:20 State of Digitalization of Public Administration in the Czech Republic

Tomáš Šedivec, Head of Public Administration Information Systems Architecture, Main Architect of eGovernment Department, Ministry of Interior

10:20 – 10:30 State Service in Public Administration

Michal Czudek, Head of International Cooperation in State Service Department, Ministry of Interior

10:30 – 11:00 Digitalization and Training of Employees from Perspective of Regional Authority, Practical Examples

Tomáš Kotyza, Director, Moravian-Silesian Region Authority

11:00 – 11:30 Coffee break

11:30 – 12:10 Digitalization and Virtual Reality in Secondary Education, Practical Examples

Radko Sáblík, Director, Smíchov Secondary Industrial School and College

Michael Kalista, Smíchov Secondary Industrial School and College

12:15 – 12:30 Family photo

12:30 – 13:30 Lunch

13:30 – 14:30 Parallel workshops

Workshop 1 – Digitalization of Training and Sociological Aspects

opening speech: Petr Lupač, Faculty of Arts, Charles University

presenter: Roman Hrubeš, Institute for Public Administration Prague

Workshop 2 – Sharing of Training Programmes

opening speech: Jaroslav Vobr, Filip Janský, Training Department Institute for Public Administration Prague

presenter: Lukáš Jirsa, Institute for Public Administration Prague

Workshop 3 - Skills of Officials and Readiness of Authorities towards Digitalization

opening speech: Tomáš Šedivec, Head of Public Administration Information Systems Architecture, Main Architect of eGovernment Department, Ministry of Interior

presenter: Zdeňka Šilhová, Institute for Public Administration Prague

14:30 – 15:00 Coffee break

15:00 – 16:00 **Continuation of Parallel Workshops**

19:00 Gala dinner

Občanská plovárna, U Plovárny 1, Prague 1

Friday 21st October

Clam-Gallas palace, Husova 158/20, Prague 1

9:30 – 10:15 Summary of Workshops' Outputs**10:15 – 10:30 Leaving No one Behind: From Digital Literacy to Promotion of Citizenship and Participation**

Sofia Crisóstomo, National Institute of Administration, Portugal

10:30 – 11:00 Coffee break

11:00 – 11:15 Self-paced Courses

Dejan Miletić, director, National Academy for Public Administration, Serbia

11:15 – 11:30 Digitalization Policy

Israel Pastor Sainz-Pardo, deputy director for training, Instituto Nacional de Administracion Publica, Spain

11:30 – 11:40 Farewell – Many Years of Experience within the DISPA Network

Marios Michaelides, Former Director, Cyprus Academy of Public Administration, Cyprus

Marian O'Sullivan, Former Director, Institute of Public Administration, Ireland

11:40 – 11:50 News at European School of Administration

Christiane Keutgens, Acting Head, European School of Administration

11:50 – 12:00 Seminars of European Reciprocal Training Programme (ERT)

Lukáš Jirsa, Head of Development and International Cooperation Department, Institute for Public Administration Prague

12:00 – 12:10 Invitation for Next DISPA Meeting

Swedish Council for Higher Education, Sweden

12:10 – 12:15 Closing Word

Anna Doležalová, director, Institute for Public Administration Prague

12:15 – 13:15 Lunch

15:00 – 17:00 Guided Tour through Prague City Centre



DISPA Meeting

Digitalization of Public Administration in Context of Training Officials

Prague, October 19 – 21, 2022

Country	Institution	Name
Albania	Albanian School of Public Administration	Enkela Dudushi
		Adela Kula
	Department of Public Administration	Ened Kercini
Belgium	Federal Public Service Policy & Support	Peter Vandenbruaene
		Mélanie Recour
Bulgaria	Institute of Public Administration	Pavel Ivanov
		Gergana Georgieva
Croatia	National School for Public Administration	Valentina Miličić
		Aleksandra Prgomet Bosanac
Czech Republic	Institut for Public Administration Prague	Anna Doležalová
		Dušan Zouhar
		Roman Hruběš
		Lukáš Jirsa
		Zdeňka Šilhová
		Jaroslav Vobr
		Filip Janský
Cyprus	Cyprus Academy of Public Administration	Eliza Loizou
Estonia	Ministry of Finance	Anna Laido
	Government Office	Küllli Toomet-Björck

Finland	HAUS Finnish Institute of Public Management	Kyösti Väkeväinen
		Petteri Kallio
France	Institut National du Service Public	Julien Therón
Georgia	LEPL ZURAB ZHVANIA School of Public Administration	Nino Nareshelashvili
		Marika Tsibadze
Germany	Federal Academy of Public Administration	Soraya Babazadeh-Bengel
		Elvira Stählin-Giese
Greece	National Centre for Public Administration & Local Government (EKDDA)	Paraskevi Dramalioti
		Panagiota Vrettakou
Ireland	Institute of Public Administration	Teresa Casserly
Italy	National School of Administration	Massimo Gaiani
		Sabrina Bandera
Latvia	Latvian School of Public Administration	Linda Purina
Lithuania	Kaunas University of Technology	Egle Vaidelyte
		Egle Butkeviciene
Malta	Office of the Prime Minister	Keith Bartolo
Netherlands	Ministry of Interior Affairs and Kingdom Relations; Office for The Dutch Senior Civil Service	Sonja Hamhuis
		Timo Stibbe
Poland	National School of Public Administration	Wojciech Federczyk
Portugal	National Institute of Administration	Sofia Crisóstomo
Romania	National Institute of Administration	Alexandru-Mihai Ghigiu
		Iuliana Leca
		Cătălin-Mihai Constantin
Serbia	National Academy for Public Administration	Dejan Miletić
		Radmila Tomović
		Aleksandra Majkić
Slovakia	Ministry of the Interior of the Slovak Republic	Tomáš Černěňko

Slovenia	Administration Academy	Breda Gruden
		Sandra Seketin Lestan
Spain	National Institute of Public Administration	Israel Pastor Sainz-Pardo
Sweden	Swedish Council for Higher Education	Marian Förde
		Eva Holmestig
		Ines Baum Husberg
		Asia Riazantceva
	European School of Administration	Christiane Keutgens
	European Institute of Public Administration	Marco Ongaro
	Regional School of Public Administration	Ivana Bajo
Cyprus	Guest of Honour	Marios Michaelides
Ireland	Guest of Honour	Marian O'Sullivan